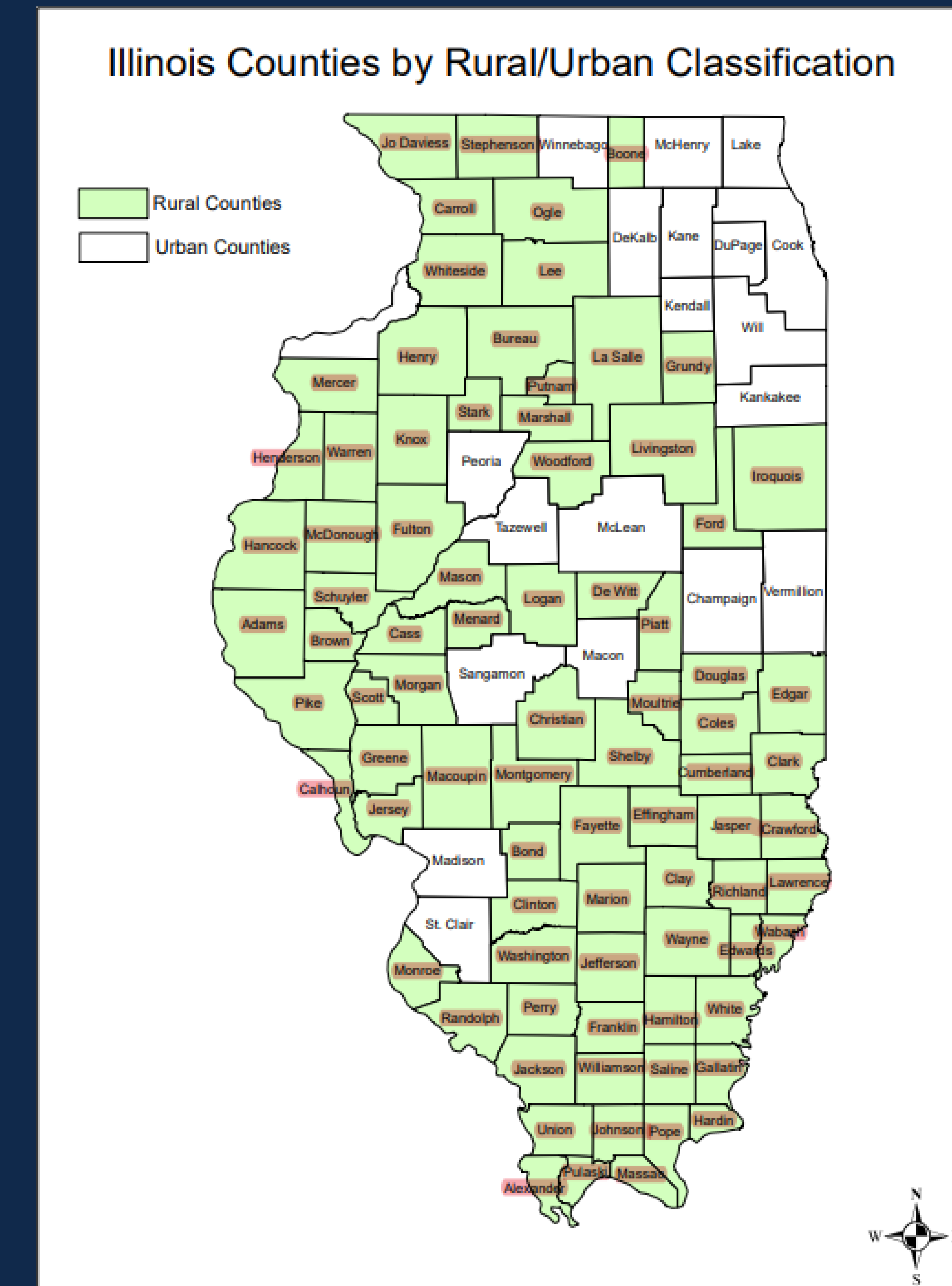


PRESENTER:
Tyler Swanson

Optimal Mechanisms of Service Delivery and Utilization for Service Suppliers and Rural-Veteran Consumers

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Analyzing data themes is an effective tool for identifying rural veterans' and veteran service suppliers' needs.

RESEARCH OBJECTIVES

- Understand how rural veterans and military-connected individuals (MCIs) access, receive, manage, and utilize community services
- Understand the experiences and needs of community service suppliers offering services to rural veterans and MCIs
- Identify efficient models of service delivery, reception, and utilization between rural veterans and MCIs and community service suppliers

FINDINGS

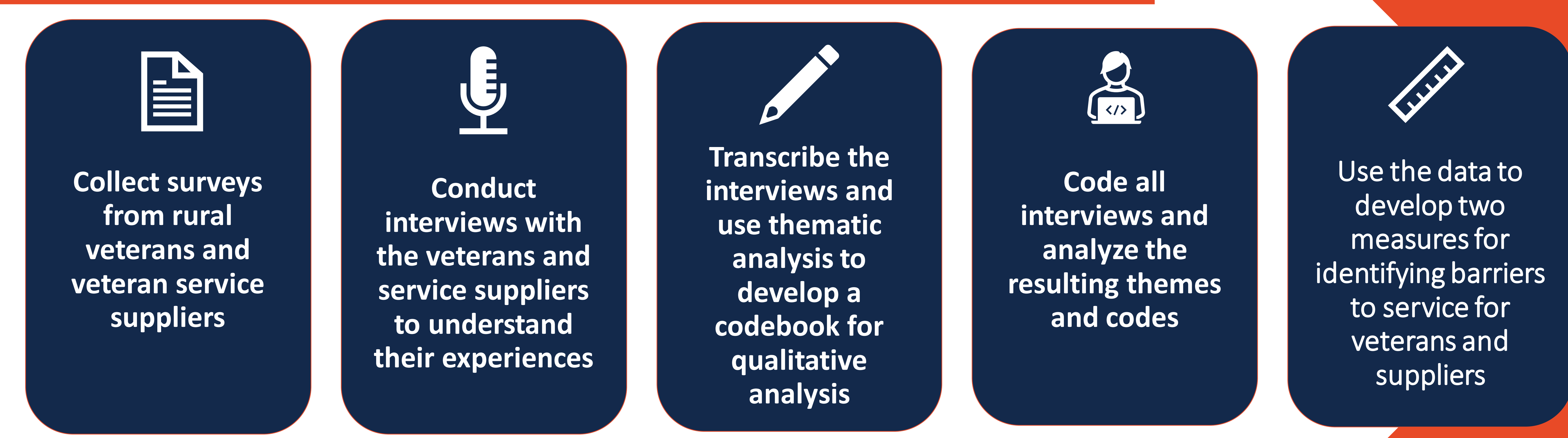
The results from coding will be used to develop two measures:

- User service access inquiry measure
- Supplier service delivery measure

These measures will be used to improve service to veterans in rural communities.

PARTNERSHIP WITH ILLINOIS JOINING FORCES

This project is undertaken in coordination with Illinois Joining Forces, a public-private network of military and veteran serving organizations working together to improve services for Service Members, Veterans, and their Families.



Thematic Analysis
 A method for identifying, analyzing and reporting themes within data that provides rich data descriptions with minimal organization
- Braun & Clarke (2006)